



January 2020

Dear Valued Customers,

As you might heard from the news, the unfortunate Coronavirus outbreak originated from Wuhan, Hubei Province has caught international attention. Wuhan government decided to issue a quarantine policy with 11 million residents on January 23. The quarantine policy was not issued before 5 million residents of Wuhan had already left of the city for Chinese New Year. As of today (Jan. 28th), there are 4610 confirmed cases, 106 deaths in China, 5 confirmed cases in US and 2 in Canada. The US Centers for Disease Control and Prevention (CDC) later issued a Level 1 travel watch. In order to prevent the further disease transmission. The Chinese central government extended Lunar New Year to February 2nd however different local governments have begun to issue rules individually. Our factory is located in Guangdong Province, and we just received the news this morning that Guangdong Government gave the order that the factories can't start working before February 9th. The announcement link is as below.

<https://www.china-briefing.com/news/china-extends-lunar-new-year-holiday-february-2-shanghai-february-9-contain-coronavirus-outbreak/>

The government orders will affect our factory production, especially our supply chain, dramatically. Although most of our factory staff are locally it is much easier for them to return to work, we can't predict how fast our supply chain will resume production. As some of the provinces might have longer quarantine or some workers are afraid of the coronavirus and will voluntarily return late for work even beyond the government mandated delay. In this situation, factories can't do anything to push workers to come back on time. We are sorry for the situation; we will expect delay in response from our factory and delay in product delivery, but we will do our very best to update as soon as possible.

If you have any questions, please don't hesitate to contact us.

Sincerely,

Bill Cheung/Marketing Manager